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Accommodation Association of Australia

Key News Update

February 2018



Impacts of Global Internet Based Businesses on Local Australian Business



Transcript from the House of Representatives Standing Committee on Industry, Innovation, Science and Resource: Impacts of Global Internet Based Businesses on Local Australian Business.

Accommodation Association CEO, Richard Munro, was a witness at this hearing and spoke to the committee about the impact of online travel agencies on accommodation operators.

A copy of the transcript is [available here](#).



Tackling Online Giants Must Be A Priority

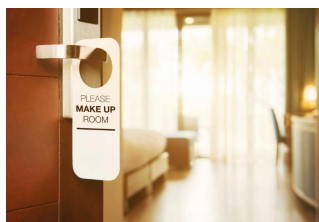
The accommodation industry is calling on the competition regulator to prioritise addressing the Expedia-Priceline online travel agency duopoly which is crippling hotels, motels and operators of other accommodation businesses across Australia.

[Read the full media release here ...](#)



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IHS Understands the Importance of Staff Recruitment and Training



Changes to NSW Gift Card Laws

IHS is committed to attracting, retaining and growing a diverse and inclusive workforce. Their employees are their most valued assets and they strive to ensure they feel this way by establishing workplace values, rules, policies, practices and behaviours that are fair and do not disadvantage people based on ethnicity, faith, sexual orientation, lifestyle choices and/or gender.

Read more on IHS' commitment to staff [here](#).

Changes to the Fair Trading Act (NSW) 1987 will introduce a mandatory three year minimum expiry period for most gift cards and vouchers sold to NSW customers (in-store and online). There will also be a ban on applying post-purchase fees. These changes to the law start on 31 March 2018.

Further details available at the [following link](#).



Airbnb in Australia: Entire Homes, Commercial Listings 'Surge' Amid Growing Concerns

Airbnb has always maintained it is about 'mums and dads' renting out space in their homes for a modest profit. But new data from independent monitoring website 'Inside Airbnb' shows an explosion in the number of entire homes and commercial listings, such as serviced apartments run by property managers, on the platform.

Read more on [this issue here](#).



Single Parent Family Travel - An Untapped Niche Market

The travel industry loves to focus on family travel. We see many family packages typically targeting 'mum, dad and two children', but what about the 320 million single parent families? This is a niche market that appears largely ignored and untapped.

Read more [about it here](#).



AAoA Survey Draw Winner

Congratulations to Julienne Nurse, the winner of our prize draw as part of the AAoA Annual Survey.

Thank you to everyone who participated and contributed to our record response this year.

The survey results are now available [on the website](#).



Procurement Services for Your Hotel Needs

Sourcelinx, a Silver Sponsor of the AAoA, is a leading provider of local and global solutions and procurement services, specialising in hotel needs. Their procurement service sources quality branded uniform solutions, hotel amenities, promotional products and fully customisable consumable goods from local and international markets.

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Breakfast Roundtable with AAoA CEO, Richard Munro

AAoA enjoyed a great turn out of GM's keen to discuss our advocacy agenda over breakfast with CEO Richard Munro in Western Australia. Thank you to TFE Hotels' Rendezvous Hotel Perth Scarborough for hosting this event.



Melbourne & Victoria Hotel Industry Dynamics Forum

Over 150 members and industry colleagues joined AAoA for the Melbourne and Victoria Hotel Industry Dynamics Forum, hosted by William Angliss Institute. Thank you to our presenters Matthew Burke - STR; Maria Taylor - TravelClick; Chris White - Visit Victoria; Carolyn Childs - MyTravelResearch.com and Robynne Berg - thinkplayact for your valuable insight.



Upcoming Events - 2018

- Tuesday 13 March - Victorian State Advisory Board Lunch with the Victorian Liberal Party
- Wednesday 14 March - Launch of QLD State Advisory Board
- Monday 9th April - Port Macquarie Regional Forum
- Tuesday 10th April - Tamworth Regional Forum
- Wednesday 11th April - Dubbo Regional Forum
- Thursday 12th April - Bathurst Regional Forum
- Wednesday 18th April - Albury Regional Forum
- Thursday 19th April - Wagga Wagga Regional Forum
- Wednesday 23rd May - Wollongong Regional Forum
- Wednesday 16 May - Adelaide Hotel Market and Economic Outlook Forum
- Thursday 24 May - ATHOC Foundation Golf Day
- Tuesday 29 May - Commonwealth Games Review
- Tuesday 5 June - General Managers' Meeting - MCEC Expansion Preview

For more information on any of the above events, please contact events@aaoa.com.au

New AAoA Members

On behalf of the AAoA Board and team, we would like to welcome our newest members -

- Dalby Manor Motor Inn (QLD)
- Boathouse Resort Studios & Suites (VIC)
- Quest on Dorcas (VIC)
- Waldorf Parramatta Apartment Hotel (NSW)
- Waldorf Hornsby Residential Apartments (NSW)
- Waldorf North Parramatta Residential Apartments (NSW)
- Waldorf Waitara Residential Apartments (NSW)
- Waldorf Wairoonga Residential Apartments (NSW)
- Waldorf Sydney Central Serviced Apartments (NSW)
- Waldorf Drummoyne Serviced Apartments (NSW)
- Waldorf Geraldton Serviced Apartments (WA)
- Waldorf Sydney CBD Serviced Apartments (NSW)
- Waldorf Randwick Serviced Apartments (NSW)
- Waldorf The Entrance Serviced Apartments (NSW)
- Waldorf Woolloomooloo (NSW)
- Mercure Melbourne Treasury Gardens (VIC)
- Pullman Melbourne On The Park (VIC)
- Ibis Adelaide (SA)

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